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A - Z Dictionary of terms for ITIL. C - call to customer-facing service. This is the official Dictionary of terms for ITIL, which is a set of practices for IT Service Management.

ITIL Dictionary of terms - C - call to customer-facing service

A - Z Dictionary of terms for ITIL. S - Sarbanes-Oxley (SOX) to system management. This is the official Dictionary of terms for ITIL, which is a set of practices for IT Service Management.

ITIL Dictionary of terms - S - Sarbanes-Oxley (SOX) to

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Listed here is a list of commonly confused terms found in the PMBOK Guide and PMP Exam syllabus.

Detailed explanations on the differences between the pair of terms with examples are included to help PMP Aspirants distinguish between the terms.

[Free PMP Resources] 47 PMP Easily Confused Terms w/w In

Note: this is the original "dead elephant" post from back in 2006. My thinking about CMDB has matured since then. Please see the articles (and book) in the sidebar of this article for a more complete picture of how I now see CMDB, and a much wider range of ideas why CMDB or CMS is - for most organisations - a bad idea.

ITIL's dead elephant: CMDB can't be done | The IT Skeptic

I frequently get asked questions about whether or not PMP certification is worth getting! I answer those questions on my post about the pros and cons of PMP certification. I've been a PMP certified project manager for a number of years now, and I have found that having the letters PMP behind my name has afforded me some great career opportunities and enhanced my credibility as a project ...

» Is CAPM certification worth getting? » Entangled.com

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The Project Management Body of Knowledge is a set of standard terminology and guidelines (a body of knowledge) for project management. The body of knowledge evolves over time and is presented in A Guide to the Project Management Body of Knowledge (the Guide to the PMBOK or the Guide), a book whose sixth edition was released in 2017. The Guide is a document resulting from work overseen by the ...

Project Management Body of Knowledge - Wikipedia

Maybe I missed it, but ITIL V3 doesn't appear to have one person owning and accountable for the customer experience. I don't mean for one service, for one process, for one customer: all of it.

ITIL Service Delivery Manager | The IT Skeptic

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3. What kind of storage we can use for the shared Clusterware files? - OCFS (Release 1 or 2) - raw devices - third party cluster file system such as GPFS or Veritas

Mani's Tech Blog: Oracle RAC Interview Questions & Answers

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